

The Highest Quality Healthcare. *Advanced Medical Technology.* World-Class Service.



# THE GEORGE WASHINGTON UNIVERSITY HOSPITAL

DEFINING MEDICINE



## 2016 Community Profile



## From the CEO

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**The George Washington University Hospital** is Defining Medicine in all levels of care every day. As a major academic medical center, GW Hospital defines medicine by refining surgical techniques, launching new clinical trials and solving complex medical cases — all while training the next generation of healthcare professionals. We continuously strive to leverage the benefits of academic medicine for the well-being of all.

What does this mean for you as a patient, employee or DC area resident?

It means you can trust GW Hospital to have the resources and clinical expertise necessary to provide you with advanced, specialized and complex care, as well as care for more simple illnesses or injuries. In addition, Defining Medicine is about more than providing the highest-quality medical care possible. It's offering free health screenings in the community, implementing new procedures and technology, and providing operational excellence.

From nationally televised research and procedures to groundbreaking hospital milestones, 2015 at GW Hospital was nothing short of exhilarating and we believe the future is even brighter.

I am honored to have recently been named CEO of GW Hospital. It is an exciting time to step into this role, and I look forward to leading an organization where every day we make significant strides and advances in care. As we continue to provide the highest-quality care possible for the DC area, I'd like to share with you how GW Hospital defined medicine in 2015.

**Kimberly Russo**

Chief Executive Officer/Managing Director  
The George Washington University Hospital

# GW Hospital *Defining Medicine.*



The mission of The George Washington University Hospital is to provide the highest quality healthcare, advanced technology and world class service to our patients in an academic medical center dedicated to education and research.

GW Hospital's commitment to "Defining Medicine" takes many forms — from the skill and knowledge of the healthcare professionals currently at the hospital to the training of the healthcare professionals of tomorrow.

The hospital is proud to be an academic medical center where everyday practice and medical breakthroughs meet. Patients receive specialized, complex care thanks to clinical expertise that spans a range of specialty services. (See the inside back cover of this brochure for a complete list.) As new procedures and techniques result from advanced research, the hospital contributes to the future of medicine.

GW Hospital is dedicated to providing patients with a safe experience and the best possible results. Physicians take a multidisciplinary approach to collaborate on treatment plans and recommendations.

Primary care and specialty outpatient care is provided through The GW Medical Faculty Associates, a practice group of more than 750 physicians, covering 51 specialty and subspecialty areas.

**GW Hospital**  
455,000 Square feet  
385 Beds  
23 Operating Suites  
1 Hybrid OR  
Level III NICU  
800+ Nursing Staff



## Hospital History

A century-long tradition of providing medical care in a comfortable and convenient environment means peace of mind for the thousands of patients who are cared for at GW Hospital. Located just minutes from Washington, DC tourist sites and the government headquarters, the hospital serves a diverse group of patients — from local residents to our nation's leaders.

Since 1997, GW Hospital has been jointly owned by a partnership between the George Washington University and a subsidiary of Universal Health Services, Inc. (UHS), a King of Prussia-based company that is one of the nation's largest hospital companies. Under the terms of the partnership, The District Hospital Partners, LP, UHS holds an 80 percent interest and the University holds a 20 percent interest.

GW Hospital is accredited by The Joint Commission and licensed by the District of Columbia Regulatory Affairs Department.

# GW Hospital in 2015

In addition to a significant impact on the healthcare of the community, GW Hospital provides a boost to the local economy through a wide range of job opportunities. In 2015, the hospital continued to meet the needs of the community:

## Financial Impact

Salaries and benefits: ..... \$183.6 million  
Capital Investment: ..... \$29.5 million\*  
Uncompensated Care: ..... \$61.2 million  
Local/State Taxes Paid: ..... \$10.3 million

## Patient Medical Care

Admissions: .....19,141  
Bed Count: .....385  
Births: .....3,127  
Emergency Visits: .....77,191  
Operating Room Visits: ..... 114,924  
Total Surgeries: .....24,063  
    Inpatient Surgeries: ..... 8,389  
    Outpatient Surgeries: ..... 15,674  
Specific Procedures:  
    Robotic Surgeries: ..... 537  
    Open-Heart Surgeries: .....247  
    Spinal Surgeries: .....991  
    Total Joint Replacements: .....429  
    Kidney Transplants: ..... 31  
    Deep Brain Stimulation (Parkinson's): .....10  
    Vagal Nerve Stimulation (Epilepsy): .....9  
    Cochlear Implant: ..... 13  
    Extracorporeal Membrane  
    Oxygenation (ECMO): ..... 31  
    TAVR: .....30

## The Hospital Family

Total Employees: ..... 2,300+  
Total Physicians: ..... 875  
Total Active Volunteers: ..... 200+  
Total Military Veterans on Staff: ..... 72\*\*

\*Includes 2014 construction in progress.

\*\*Based on self-reported data



## Specialty Services

Continued on next page...

### GW Hospital Midwifery Services

At the American College of Nurse-Midwives' 60th annual meeting in the summer of 2015, the GW midwives were designated a national best practice for the lowest primary cesarean rate. GW Hospital surpassed its 2,000th midwifery birth in 2015. The Midwifery Department also manages births for the obstetrics team as part of the Collaborative Care Team.

### GW Hospital Rehabilitation Services

GW Rehabilitation Services are accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) for medical rehabilitation and stroke rehabilitation services. Both the Acute Rehabilitation Unit and the Outpatient Rehabilitation Center offer individualized programs, and physical, occupational and speech therapy. The 16-bed, fully private inpatient unit is designed for patients whose function is limited by an illness and injury.

GW Hospital is proud to support student athletes as the official provider of sports medicine and rehabilitative services at The George Washington University.

### The GW Hospital Cardiovascular Center

The Cardiovascular Center provides a comprehensive program for patients with heart disease, high blood pressure, stroke, diabetes, high cholesterol and vascular disease. This includes a rapid treatment program for acute heart attack patients.

### The GW Neurosciences Institute

One of the world's premier neurological centers, the team of internationally recognized experts treats patients for a wide range of neurological problems. The hospital holds the National Association of Epilepsy Center's (NAEC) highest distinction as a Level 4 Epilepsy Center. The Primary Stroke Center is certified by The Joint Commission.

### The GW Hospital Spine and Pain Center

Orthopaedic surgeons, neurosurgeons, and pain and rehabilitation specialists offer conservative and advanced minimally invasive treatment options. The Spine and Pain Center can help get patients back to an active life — without the threat of pain.

## Comprehensive Healthcare Services\*

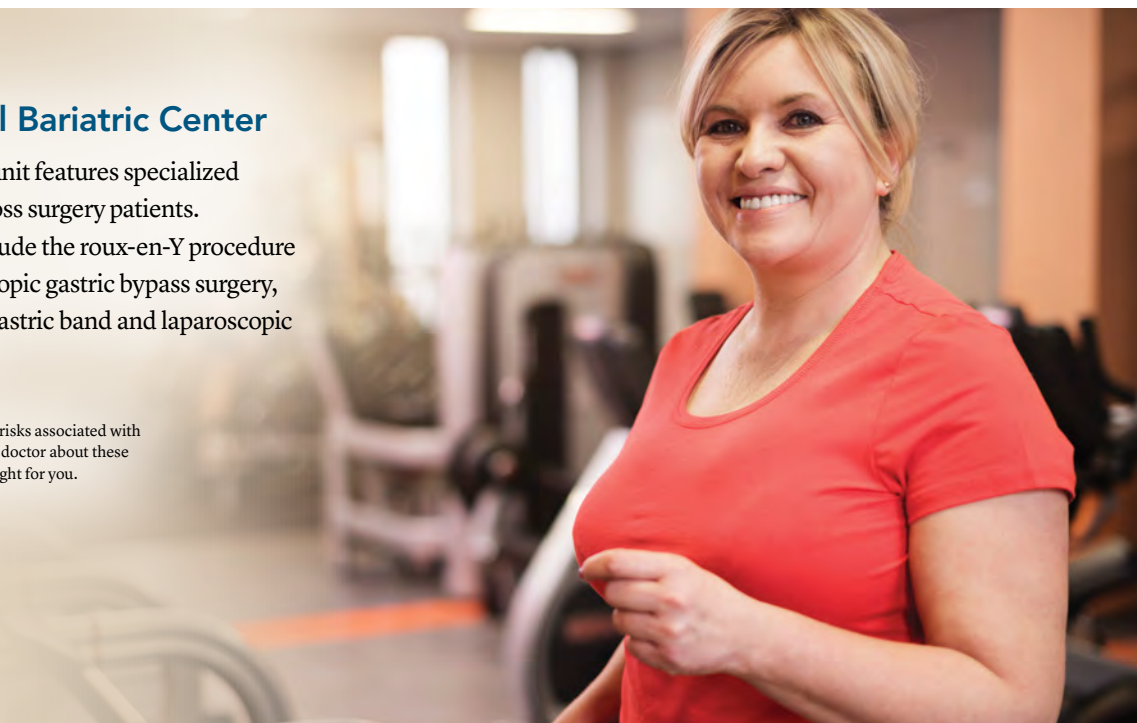
Ambulatory Surgery Center	Geriatrics	Ophthalmology	Rheumatology
Anesthesiology	Gynecology	Orthopaedics	Robotic Surgery
Bariatric Surgery Center	Hematology	Otolaryngology	Spine and Pain Center
Cardiac Surgery	Hyperbaric Medicine	Pathology	Thoracic Surgery
Cardiology	Infectious Disease	Pelvic Floor Center	Total Joint Replacement Center
Colon and Rectal Surgery	Internal Medicine	Plastic Surgery	Transplant Institute
Critical Care Medicine	Interventional Radiology	Podiatry	Urology
Dermatology	Neonatology	Psychiatry	Women's Services
Emergency Medicine	Nephrology	Pulmonology	Wound Care Center
Endocrinology	Neurology	Radiation Oncology	
Fibroid and Menstrual Disorders Center	Neurosurgery	Radiology	
Gastroenterology	Nuclear Medicine	Rehabilitation Services (inpatient and outpatient)	
General Surgery	Obstetrics	Renal Diseases	
	Oncology		

\*Subject to change.

### The GW Hospital Bariatric Center

This dedicated bariatric unit features specialized nursing care for weight-loss surgery patients. Available procedures include the roux-en-Y procedure (gastric bypass), laparoscopic gastric bypass surgery, laparoscopic adjustable gastric band and laparoscopic sleeve gastrectomy.

Individual results may vary. There are risks associated with any surgical procedure. Talk with your doctor about these risks to find out if bariatric surgery is right for you.



## Specialty Services

### The GW Hospital Women's Center

The Women's Center treats women in each phase of life with an emphasis on cardiovascular care, childbirth, breast care, gynecology and menopause. We provide a comforting environment, as well as childbirth and parenting classes, labor and delivery suites, and midwifery services. Preregistration for childbirth is available.

In addition, GW Hospital is home to a Level III neonatal intensive care unit (NICU). The Women's Center also features the GW Hospital Pelvic Floor Center and the GW Hospital Fibroid and Menstrual Disorder Center.

### The GW Hospital Wound Healing and Limb Preservation Center

The Center treats chronic, complex wounds using advanced medical technology and wound-healing techniques. The limb team uses aggressive medical therapies to treat chronic diseases and related complications in a patient's limb.

### The GW Hospital Cancer Center

GW Hospital provides advanced clinical services for the prompt detection, diagnosis and treatment of all types of cancer. Physicians at the Center are known worldwide for their expertise in treating many cancers, including bladder, breast, cervical, lung, ovarian, prostate, skin, thyroid, and head and neck cancers. GW cancer services include the GW Radiation Oncology Center and the GW Comprehensive Breast Center.

In 2015, GW Hospital welcomed the inaugural director of the GW Cancer Center - a collaborative program between the hospital, the GW University School of Medicine and Health Sciences, and The GW Medical Faculty Associates.

### The GW Transplant Institute

Home to a comprehensive kidney transplant program featuring advanced surgical options, including living kidney donations and living donor paired kidney exchanges. Established to provide access to underserved patients in the DC area, the Institute partners with the National Minority Organ Tissue Transplant Education Program (MOTTEP®) and the Ron and Joy Paul Kidney Center. GW Hospital is a member of the United Network for Organ Sharing (UNOS) for kidney transplants.

### The GW Hospital Center for Trauma and Critical Care

A Level I Trauma Center, GW Hospital is one of the primary receiving centers for emergencies in downtown DC. Trauma surgeons, emergency medicine physicians, trauma-trained nurses, anesthesiologists and operating room personnel are available 24 hours a day, seven days a week. The hospital is equipped to handle the most severely injured and critically ill patients, meeting the highest standards for trauma care, education and research.

### The GW Hospital Minimally Invasive Surgery Center



GW Hospital offers minimally invasive surgical procedures for the hip, knee and spine (orthopaedic), as well as for heartburn, cancer, obesity, urology and cardiac surgery. Surgeons use advanced technology and minimally invasive and robotic techniques that often result in less scarring, less pain and shorter hospital stays for patients.

GW Hospital was the first in DC to offer the da Vinci® Surgical System robot and the first to use the da Vinci® robot for prostatectomies.

Individual results may vary. There are risks associated with any surgical procedure. Talk with your doctor about these risks to find out if minimally invasive or robotic surgery is right for you.

### GW Hospital Specialty Programs

#### Direct Doctors Plus®

Whether patients need to find a primary care physician or a specialist, Direct Doctors Plus provides free physician referrals. Patients can also get information about GW Hospital services, facilities, events and more. A call to 1-888-4GW-DOCS or a visit to the GW Hospital website is all it takes.

#### The GW Hospital Senior Advantage Program

Adults age 65 and older can join this program for free and discounted services to enhance health and well-being. Members receive free hearing screenings, information on special senior events, VIP hospital accommodations and more. Membership costs a one-time fee of \$10 per individual or \$15 for couples and partners. GW Hospital is proud to provide benefits through our Senior Advantage Program to nearly 10,000 seniors in the DC area.

#### The GW Hospital International Patient Program

This boutique concierge program offers personalized healthcare services for diplomats, international patients, and U.S. and non-U.S. citizens. Our goal is to serve the international community by providing patients with high-quality, advanced healthcare services. The program can assist with medical cost estimates, interpretation services, and inpatient and outpatient appointment scheduling. The program saw 7,019 visits in 2015.

# Recognition: Accreditations and Awards

### GW Hospital & Its Leadership

- Accredited by The Joint Commission, the leading accreditor of healthcare organizations in the United States.
- Environmental Excellence Award from the DC Hospital Association (DCHA) for the hospital's "Healthier, Happier" campaign that focused on healthier food, cleaner energy, safer chemicals, less waste and smarter purchasing. (2014)
- GW Hospital had 197 of *Washingtonian Magazine's* 2015 Top Docs on its active medical staff.
- The hospital's Case Management Department awarded the Haynes Rice Community Service Award by the DC Hospital Association (DCHA) for meritorious services that improve the health of communities served by DCHA. (2015)



## Recognition: Accreditations and Awards

### Bariatric/Weight-Loss Surgery Center

The GW Hospital Bariatric Center is designated as a Comprehensive Center by the Metabolic and Bariatric Surgery Accreditation Quality Improvement Program (MBSAQIP). This means that the hospital meets high standards for patient safety and quality of care.



In 2014, the Center received reaccreditation for three years by American Society for Metabolic and Bariatric Surgery (ASMBS), the largest organization for bariatric surgeons in the world.

### Cancer Care

The GW Hospital Cancer Center holds Accreditation with Commendation from the American College of Surgeons.



The Center received a three-year Commission on Cancer (CoC) Accreditation with Commendation. (2013)



### Comprehensive Breast Center

The GW Hospital Comprehensive Breast Center is fully accredited by the National Accreditation Program for Breast Centers (NAPBC).



The Center is also designated a Center of Excellence by the American College of Radiology for stereotactic breast biopsy, breast ultrasound and ultrasound-guided breast biopsy.



### Stroke Center

GW Hospital has been designated a Comprehensive Stroke Center — providing the highest level of stroke care available — by the Joint Commission and American Heart Association®/American Stroke Association®.



American Heart Association  
American Stroke Association  
**CERTIFICATION**  
Meets standards for  
**Comprehensive Stroke Center**

The hospital received the 2015 Get With The Guidelines® Stroke Gold Plus Quality Achievement Award with Target Stroke Honor Roll from the American Heart Association® and American Stroke Association®.



### Rare Cancers

The GW Hospital Cancer Center earned the CareFirst BlueCross BlueShield Blue Distinction® Center for Complex and Rare Cancers® in 2015. The distinction focuses on 13 specific cancers and was developed in collaboration with the National Comprehensive Cancer Network (NCCN).



### Neurology

GW Hospital has been recognized as a “Level 4 Epilepsy Center” by The National Association of Epilepsy Centers (NAEC). Level 4 is the highest distinction awarded by the NAEC. (2014)

### Rehabilitation

In 2014, GW Hospital Rehabilitation Services received accreditation by the Commission on Accreditation of Rehabilitation Facilities (CARF).



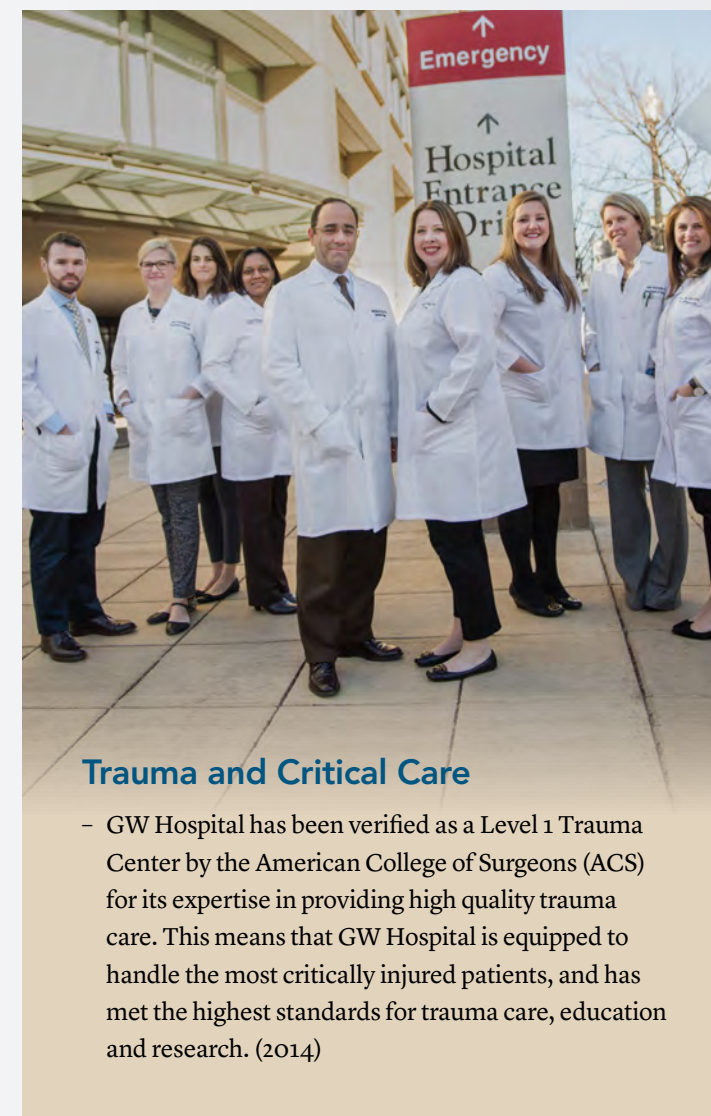
### Surgery

GW Hospital was recognized for award-winning surgical patient care. Surgeons use advanced technology and minimally invasive and robotic techniques that often result in less scarring, less pain and shorter hospital stays for patients. GW Hospital was the first in DC to offer the da Vinci® Surgical System robot.

Individual results may vary. There are risks associated with any surgical procedure. Talk with your doctor about these risks to find out if robotic surgery is right for you.

### Transplant Institute

GW Hospital was awarded the Silver Medal of Honor by the Washington Regional Transplant Community (WRTC).  
The GW Hospital Transplant Institute received the United Network for Organ Sharing membership for kidney transplants in 2014.



### Trauma and Critical Care

GW Hospital has been verified as a Level 1 Trauma Center by the American College of Surgeons (ACS) for its expertise in providing high quality trauma care. This means that GW Hospital is equipped to handle the most critically injured patients, and has met the highest standards for trauma care, education and research. (2014)

## GW Hospital 2015 Milestones

### Meeting and Exceeding Transplant Best Practices

GW Hospital was awarded the Silver Medal of Honor by the Washington Regional Transplant Community (WRTC) for its performance in 2014 and January – June 2015. The award is based on best practice criteria of organ donation potential and the actual number of organs recovered during this time frame. The GW Transplant Institute’s organ donor conversion rate of 75 percent met the national standard. The award also recognized that 38 percent of these actual organ donors were recovered as donation after circulatory death. The hospital exceeded this national best practice standard of 10 percent.

### GW Hospital Epilepsy Work Featured in National Geographic™ Series

GW Hospital, along with GW University School of Medicine and Health Sciences and The GW Medical Faculty Associates, participated in a filming for a new National Geographic Channel show, called BREAKTHROUGH. Produced by Ron Howard, Brian Grazer, Steve Michaels, Jonathan Koch and Mark Dowley, BREAKTHROUGH featured GW Hospital in one of the episodes for our advanced research and clinical expertise related to epilepsy treatment. The episode, called “Decoding the Brain,” featured Dr. Mohamad Koubeissi, neurologist at GW Hospital, who developed a groundbreaking way to treat epilepsy; Dr. Donald Shields, neurosurgeon at GW Hospital; and the story of two patients as they underwent surgery and follow-up care at GW Hospital.

The procedure performed by Dr. Koubeissi, called deep brain stimulation, is an implantation of electrodes into specific regions of the brain through a tiny hole in the skull and electrical stimulation of the target region that results in therapeutic effects. The preliminary data is promising and this treatment modality is likely to result in unprecedented results in deep brain stimulation for epilepsy.

### Honoring GW Hospital Caregivers

In 2015, the hospital adopted the DAISY Foundation’s nationwide nursing recognition program with the DAISY Award. The program allows patients and coworkers to nominate caregivers who make a special connection with patients and families; go above and beyond to deliver compassionate care; and demonstrate excellent skills and

professionalism. The DAISY Foundation offers winners funds toward certifications and discounts on certain educational opportunities. GW Hospital had 146 caregivers nominated, 10 of which won the DAISY Award.

### GW Hospital’s First Paired Kidney Exchange

In June, just over six months after it opened, the GW Transplant Institute performed its first paired kidney exchange, which involved six patients – three donors and three recipients. Paired kidney exchange was previously unavailable in DC in years past.

Matching donors and recipients for the exchange was difficult because all three kidney recipients were previous transplant patients. The Institute far exceeded its goal of seven transplants for the year. In addition to the paired kidney exchange, the Institute performed 31 other transplants in 2015, including living donor procedures.

### 4th Annual GW Hospital Trauma Survivors’ Day

On November 17, 2015, trauma survivors returned to GW Hospital to share their stories of survival and to reunite with the teams that saved their lives. The hospital was proud to also host partners from the Arlington County Fire Department, DC Fire and EMS, and the Arlington County Police Department.

### Recognizing Veterans at GW Hospital

The GW Veterans’ Day Campaign, “Defending Freedom. Defining Medicine,” honored the 72 self-reported military veterans that work at GW Hospital. These veterans served in a variety of branches, including the Army, Marines, Navy, Air Force and US Public Health Services. The campaign involved an employee and physician survey, as well as a celebration on Veterans’ Day, November 11, 2015.

### DC’s First Legacy Tree

In September 2015, GW Hospital and WRTC hosted a “Legacy of Heroes” dedication ceremony honoring registered organ donors who passed away at the hospital. Donor’s families had the opportunity to place their loved one’s name on a bronze “Legacy of Heroes” tree sculpture outside of the GW Hospital intensive care unit (ICU).

**GW Hospital is dedicated to making a difference in the communities we serve in many ways. From training the medical professionals of tomorrow and the hours given by volunteers, to our commitment to patient safety and helping the under- and uninsured, the hospital's reach is long. Each year — 2015 being no exception — the hospital also finds charitable ways to give back to the community, and adopts sustainability initiatives to help safeguard the earth and its resources.**

## Education



GW Hospital's programs provide continuing education for healthcare professionals and students in the community. This includes our affiliation with The George Washington University, which houses The School of Medicine and Health Sciences (SMHS) and The School of Public Health. The SMHS, adjacent to the hospital, is the 11th oldest medical center in the country and the first in the nation's capital.

In addition, GW Hospital partners with area universities and colleges to provide clinical rotations for nursing and therapy students and other healthcare professionals. Tuition reimbursement is provided by the hospital for job-related and job-readiness courses at local colleges, universities and The George Washington University.

In 2015, the Medical School boasted more than 3,200 faculty members. GW Hospital had 376 residents, 70 fellows and 446 house staff rotating in 2015. The hospital also had 711 MD program students and about 900 health sciences students.

## Dedicated to the Community

GW Hospital is proud to offer free community health and wellness classes and services. The hospital also donated generously in 2015 to the following charitable, educational and nonprofit organizations:

- American Lung Association®**
- Brem Foundation to Defeat Breast Cancer**
- Community Wellness Collective**
- DC Birth and Babies Fair**
- DC Hospital Association**
- The Ferguson Foundation, Inc.**
- Foggy Bottom West End Village**
- Food & Friends**
- GW Mammovan**
- LUNgevity Foundation**
- National Kidney Foundation™**
- UnitedHealthcare Children's Foundation®**
- Unity Health Care**
- Washington Kastles Tennis**

GW Hospital supports the idea of medical homes as a safety net of primary care services and healthcare screenings for our neighbors who lack adequate health insurance and access to healthcare.

In addition, the GW School of Medicine and Health Sciences works cooperatively with community clinics throughout the city, enabling medical students, health sciences students and residents to assist with primary care services. Such efforts aim to embrace the challenge of eliminating health disparities, and transforming healthcare to enrich and improve the lives of those we serve.

The hospital provides a variety of community health initiatives and health screenings to area businesses, community events, churches and other larger group gatherings.

GW Hospital has partnered with the National Minority Organ and Tissue Transplant Education Program (MOTTEP®) in an effort to reduce the rate and number of ethnic minority Americans needing organ and tissue transplants. Nearly 80% of those waiting for a kidney transplant in DC are ethnic minorities.

In late March, Dr. Keith Melancon, Chief of the GW Transplant Institute, was featured as the medical expert of the Washington Regional Transplant Community (WRTC) and Major League Soccer Team, DC United's "Forever United" Organ Donor Campaign to increase the number of living donors in the DC area.

GW Hospital provided more than 250 free stroke screenings at the American Academy of Neurology's Brain Health Fair in DC in April. We offered blood pressure checks, stroke risk factor identification and education information.

On May 16, 2015, GW Hospital participated in the National Kidney Foundation™ 2015 National Capital Area Walk. GW Hospital Chief Executive Officer (CEO) and Managing Director Barry Wolfman served as the team's walk Chairman. The GW Hospital team walked together and raised nearly \$20,000.

The DC Hospital Association (DCHA) awarded the GW Hospital Case Management Department with the Haynes Rice Community Service Award for its meritorious service in improving the health of communities served by DCHA. The Department was recognized for establishing the "Guardianship Task Force," which helps assist patients who lack the capacity to speak and advocate for themselves in significant decision-making circumstances.

On November 5, GW Hospital; The George Washington University School of Medicine and Health Sciences; and The GW Medical Faculty Associates launched a new effort to reduce kidney disease in the DC area. The Ron & Joy Paul Kidney Center at GW was established to educate the community and patients about kidney disease and treatments options, including paired kidney exchange. Ron Paul, CEO of EagleBank in Bethesda, Maryland — a two-time kidney recipient — and his wife, Joy, donated \$2.5 million to the effort.

GW Hospital and its staff truly made December 2015 a month of giving. The #GWGivesBack Campaign helped those in need in the DC area and at the hospital. Donations of clothing, coats, meals, groceries, blankets and more benefited Councilwoman Yvette Alexander's Coat Drive, Miriam's Kitchen and Food & Friends. Staff working at the hospital the night of the GW Hospital Holiday Party were treated to meals and gifts.



# Community Impact Summary of GW Hospital

## Commitment to Quality Care and Patient Safety

GW Hospital is regularly recognized for our commitment to quality and safety, exceptional advanced care and leading outcomes. Physicians, nurses and staff focus on continually improving patient safety and on many quality improvement initiatives. We achieve a high level of performance through teamwork and a culture of continuous improvement.

GW Hospital now has two high-tech ultraviolet machines called R-D Rapid Disinfectors UVC Light Systems. These systems enhance patient safety by destroying deadly pathogens, such as Clostridium difficile (C. diff), that can cause healthcare associated infections (HAI). The system is the fastest, safest and most effective method for the advanced cleaning of healthcare facilities.

The hospital participates in one or more of these national quality and patient safety initiatives:

### Centers for Medicare and Medicaid Services (CMS)

Inpatient Quality Reporting Program (IQR)

Inpatient Psychiatric Facility Quality Reporting (IPFQR)

Hospital Outpatient Quality Reporting Program (HOQR)

### The Joint Commission

National Patient Safety Goals

Comprehensive Stroke Center

### National Databases & Registries

American College of Surgery Trauma Quality Improvement Program

Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program

American College of Surgery National Surgery Quality Improvement Program

Society for Thoracic Surgery National Database (Cardiothoracic Surgery, Transcatheter Aortic Valve Replacement [TAVR])

National Cardiovascular Data Registry

United Network for Organ Sharing (UNOS) for kidney transplants

Health & Human Services Organ Donation Breakthrough Collaborative

## Uninsured/Underinsured Patients

GW Hospital is committed to helping uninsured patients qualify for local and state health benefit programs. We offer on-site benefit education and Medicaid enrollment assistance.

Under District of Columbia law, GW Hospital must make its services available to all people in the community. GW Hospital is not allowed to discriminate against a person because of race, color, religion, national origin, sex, age, marital status, personal appearance, sexual orientation, gender identity or expression, family responsibilities, matriculation, political affiliation, physical handicap, source of income, or place of residence or business, or because a person is covered by a program such as Medicare or Medicaid.

GW Hospital is also required to provide a reasonable volume of services without charge or at a reduced charge to persons unable to pay. We advise patients who are eligible to receive services without charge or at a reduced charge to contact the Admissions Department or the Business Office. Patients who believe they have been denied services or consideration for treatment without charge, or at a reduced charge without good reason, are instructed to contact hospital administration and call the District of Columbia State Health Planning and Development Agency.

## Sustainability

GW Hospital is committed to sustainability initiatives for healthier food, leaner energy, less waste, safer chemicals and smarter purchasing. The hospital has partnered with The George Washington University and American University to create a renewable energy project — the Capital Partners Solar Project — through North Carolina-based Duke Energy® Renewables. Part of the largest solar PV power project east of the Mississippi, solar power is planned to fuel more than a third of GW Hospital's electricity needs.

The Fairfax County Chamber of Commerce announced in April 2015 that the GW energy partnership, Capital Partners Solar Project, was selected as a finalist for "Tech Innovator of the Year" in the Greater Washington Innovation Awards in April.

## Volunteering

In 2015, more than 200 volunteers dedicated 6,288 hours of patient and family support. As a valued part of the patient experience department, our hospital volunteers provide non-medical comfort and care to patients and families throughout GW Hospital. This includes volunteers who provide pet and reiki therapy.

The GW Hospital Women's Board has been dedicated to providing philanthropic support to the hospital and community since 1898. The organization provides scholarship funds to qualified nursing, public health and medical school students. The Board hosts annual fundraising events, which in 2015 included the 14th Annual Charity Golf Tournament (approximately 120 golfers attended in 2015) and the Lights for Life event, which raised nearly \$4,000.

In 2015, the Board donated \$10,000 to the GWUH Women's Center to purchase diaper bags to support all

patients, especially the underserved. It also gave \$1,500 to the Neonatal Intensive Care Unit (NICU) Parent Support Group Arts and Crafts Program and the NICU Parent Support Group Reading Program.

The Women's Board has made generous donations to various GW Hospital Departments, the American Heart Association® Annual Heart Walk, the GW Himmelfarb Health Sciences Library's Bloedorn Technology and Women's Board Teaching Center, Girls on the Run® and other organizations.

The organization's NICU Blanket Program has sewn approximately 700 specialized blanket sets for perinatal and premature infants. The Women's Board also distributed more than 300 gifts to patients during the holiday season, and conducts monthly art therapy sessions with cancer and rehabilitation patients.





**1. The George Washington University Hospital**

900 23rd Street, NW  
Washington, DC 20037  
202-715-4000

**2. The GW Medical Faculty Associates, Inc. Ambulatory Care Center**

22nd and I Streets, NW  
Washington, DC 20037  
202-741-3000

**The GW Hospital Radiation Oncology Center**

2150 Pennsylvania Ave., NW  
DC Level  
Washington, DC 20037  
202-715-5097

**The GW Hospital X-ray Suite**

2150 Pennsylvania Ave.,  
DC Level  
202-715-5191

**3. The GW Hospital Sleep Center**

2021 K Street, NW  
Washington, DC 20036  
202-741-3430

**4. The GW Hospital Spine and Pain Center**

2131 K Street, NW  
Washington, DC 20037  
202-715-5655

**The GW Hospital Outpatient Rehabilitation Center**

2131 K. Street, NW  
Washington, DC 20037  
202-715-5655



**The GW Hospital Transplant Institute**

2131 K Street, NW,  
Suite 700  
Washington, DC 20037  
202-715-4225

**6. The GW Hospital Comprehensive Breast Center**

2300 M Street, NW  
Washington, DC 20037  
202-741-3270

**The GW Hospital Cardiac Surgery Center**

2131 K Street, NW,  
Suite 700  
Washington, DC 20037  
202-715-5700

**7. The GW Hospital Imaging Center**

2121 K Street, NW  
Suite 100  
Washington, DC 20037  
202-715-4320

**5. The GW Hospital Surgery Center (Ambulatory Surgical Center)**

2120 L Street, NW  
Washington, DC 20037  
202-715-4600

**8. The GW Hospital Imaging Center at 19th Street**

1145 19th Street, NW  
Washington, DC 20036  
202-715-4304



**THE GEORGE WASHINGTON UNIVERSITY HOSPITAL**

900 23rd Street, NW • Washington, DC 20037  
202-715-4000 • [www.gwhospital.com](http://www.gwhospital.com)

(Next to the Foggy Bottom Metro Station)



[www.facebook.com/gwhospital](http://www.facebook.com/gwhospital)

Physicians are independent practitioners who are not employees or agents of The George Washington University Hospital.  
The hospital shall not be liable for actions or treatments provided by physicians. 151600 1/17

