From the CEO

The George Washington University Hospital is Defining Medicine in all levels of care every day. As a major academic medical center, GW Hospital defines medicine by refining surgical techniques, launching new clinical trials and solving complex medical cases — all while training the next generation of healthcare professionals. We continuously strive to leverage the benefits of academic medicine for the well-being of all.

What does this mean for you as a patient, employee or DC area resident? It means you can trust GW Hospital to have the resources and clinical expertise necessary to provide you with advanced, specialized and complex care, as well as care for more simple illnesses or injuries. In addition, Defining Medicine is about more than providing the highest-quality medical care possible. It’s offering free health screenings in the community, implementing new procedures and technology, and providing operational excellence.

From nationally televised research and procedures to groundbreaking hospital milestones, 2015 at GW Hospital was nothing short of exhilarating and we believe the future is even brighter.

I am honored to have recently been named CEO of GW Hospital. It is an exciting time to step into this role, and I look forward to leading an organization where every day we make significant strides and advances in care. As we continue to provide the highest-quality care possible for the DC area, I’d like to share with you how GW Hospital defined medicine in 2015.

Kimberly Russo
Chief Executive Officer/Managing Director
The George Washington University Hospital
GW Hospital is dedicated to providing patients with a safe experience and the best possible results. Physicians take a multidisciplinary approach to collaborate on treatment plans and recommendations. Primary care and specialty outpatient care is provided through The GW Medical Faculty Associates, a practice group of more than 750 physicians, covering 51 specialty and subspecialty areas.

Hospital History
A century-long tradition of providing medical care in a comfortable and convenient environment means peace of mind for the thousands of patients who are cared for at GW Hospital. Located just minutes from Washington, DC tourist sites and the government headquarters, the hospital serves a diverse group of patients — from local residents to our nation’s leaders.

Since 1997, GW Hospital has been jointly owned by a partnership between the George Washington University and a subsidiary of Universal Health Services, Inc. (UHS), a King of Prussia-based company that is one of the nation’s largest hospital companies. Under the terms of the partnership, The District Hospital Partners, LP, UHS holds an 80 percent interest and the University holds a 20 percent interest.

GW Hospital is accredited by The Joint Commission and licensed by the District of Columbia Regulatory Affairs Department.
Comprehensive Healthcare Services*

Ambulatory Surgery Center
Anesthesiology
Bariatric Surgery Center
Cardiac Surgery
Cardiology
Colon and Rectal Surgery
Critical Care Medicine
Dermatology
Emergency Medicine
Endocrinology
Fibroid and Menstrual Disorders Center
Gastroenterology
General Surgery
Geriatrics
Gynecology
Hematology
Hyperbaric Medicine
Infectious Disease
Internal Medicine
Interventional Radiology
Neonatology
Nephrology
Neurology
Neurosurgery
Nuclear Medicine
Obstetrics
Oncology
Ophthalmology
Orthopaedics
Otolaryngology
Pathology
Pelvic Floor Center
Plastic Surgery
Podiatry
Psychiatry
Pulmonology
Radiation Oncology
Radiology
Rehabilitation Services
(inpatient and outpatient)
Renal Diseases
Rheumatology
Robotic Surgery
Spine and Pain Center
Thoracic Surgery
Total Joint
Replacement Center
Transplant Institute
Urology
Women’s Services
Wound Care Center

*Subject to change.

Specialty Services

GW Hospital Midwifery Services
At the American College of Nurse-Midwives’ 60th annual meeting in the summer of 2015, the GW midwives were designated a national best practice for the lowest primary cesarean rate. GW Hospital surpassed its 2,000th midwifery birth in 2015. The Midwifery Department also manages births for the obstetrics team as part of the Collaborative Care Team.

GW Hospital Rehabilitation Services
GW Rehabilitation Services are accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) for medical rehabilitation and stroke rehabilitation services. Both the Acute Rehabilitation Unit and the Outpatient Rehabilitation Center offer individualized programs, and physical, occupational and speech therapy. The 16-bed, fully private inpatient unit is designed for patients whose function is limited by an illness and injury.

GW Hospital is proud to support student athletes as the official provider of sports medicine and rehabilitative services at The George Washington University.

The GW Hospital Cardiovascular Center
The Cardiovascular Center provides a comprehensive program for patients with heart disease, high blood pressure, stroke, diabetes, high cholesterol and vascular disease. This includes a rapid treatment program for acute heart attack patients.

The GW Neurosciences Institute
One of the world’s premier neurological centers, the team of internationally recognized experts treats patients for a wide range of neurological problems. The hospital holds the National Association of Epilepsy Center’s (NAEC) highest distinction as a Level 4 Epilepsy Center. The Primary Stroke Center is certified by The Joint Commission.

The GW Hospital Spine and Pain Center
Orthopaedic surgeons, neurosurgeons, and pain and rehabilitation specialists offer conservative and advanced minimally invasive treatment options. The Spine and Pain Center can help get patients back to an active life — without the threat of pain.

Continued on next page…

The GW Hospital Bariatric Center
This dedicated bariatric unit features specialized nursing care for weight-loss surgery patients. Available procedures include the roux-en-Y procedure (gastric bypass), laparoscopic gastric bypass surgery, laparoscopic adjustable gastric band and laparoscopic sleeve gastrectomy.

Individual results may vary. There are risks associated with any surgical procedure. Talk with your doctor about these risks before considering bariatric surgery to see if it’s right for you.

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The GW Hospital Women’s Center
The Women’s Center treats women at each phase of life with an emphasis on cardiovascular, weight, breast, gynecologic and menopause. We provide a comforting environment, as well as childbirth and parenting classes, labor and delivery units, andstacle services. Pregnancy care for children is available.

In addition, GW Hospital home to a Level III neonatal intensive care unit (NICU). The Women’s Center also features the GW Hospital Pelvic Floor Center and the GW Hospital Bladder and Urinary Disorders Center.

The GW Hospital Wound Healing and Limb Preservation Center
The Center treats chronic, complex wounds using advanced medical technology and wound-healing techniques. The limb team uses aggressive medical therapies to treat chronic diseases and related complications in a patient’s limb.

The GW Transplant Institute
Home to a comprehensive kidney transplant program featuring advanced surgical options, including living kidney donations and living donor paired kidney exchanges. Established to provide access to underserved patients in the DC area, the Institute partners with the National Minority Organ Tissue Transplant Education Program (MOTTEP) and the Bronx and New York kidney Center. GW Hospital is a member of the United Network for Organ Sharing (UNOS) for kidney transplants.

The GW Hospital Center for Trauma and Critical Care
A Level I Trauma Center, GW Hospital is one of the primary receiving centers for emergencies in downtown DC. Trauma surgeons, emergency medicine physicians, trauma-related nurses, anesthesiologists and operating room personnel are available 24 hours a day, seven days a week. The hospital is equipped to handle the most severely injured and critically ill patients, meeting the highest standards for trauma care, education and research.

The GW Hospital Minimally Invasive Surgery Center
GW Hospital offers minimally invasive surgical procedures for the hip, knee and spine (orthopaedic), as well as for breast, bowel, brain, lung, cervical, liver, gallbladder, bladder, breast, cervical, lung, ovarian, prostate, skin, thyroid, and head and neck cancers. GW cancer services include the GW Radiation Oncology Center and the GW Comprehensive Breast Center.

GW Hospital provides advanced clinical services for the prevention, diagnosis and treatment of all types of cancer. Physicians at the Center are known worldwide for their expertise in treating many cancers, including bladder, breast, cervical, lung, ovarian, prostate, skin, thyroid, and head and neck cancers. GW cancer services include the GW Radiation Oncology Center and the GW Complications Breast Center.

In 2015, GW Hospital was honored as a 2015 Top Docs by Washingtonian Magazine’s Case Management Department awarded the Haynes Rice Community Service Award by the DC Hospital Association (DCHA) for meritorious services that improve the health of communities served by DCHA. (2015)

GW Hospital & Its Leadership
- Accredited by The Joint Commission, the leading accreditor of healthcare organizations in the United States.
- Environmental Excellence Award from the DC Hospital Association (DCHA) for the hospital’s “Healthier, Happier” campaign that focused on healthier food, cleaner energy, safer chemicals, less waste and smarter purchasing. (2014)
- GW Hospital had 2015-2016 Washingtonian Magazine’s Top Docs on its active medical staff.
- The Hospital’s Case Management Department awarded the Hairston-Rice Community Service Award by the DC Hospital Association (DCHA) for restoration services that improve the health of communities served by DCHA. (2015)
GW Hospital Milestone 2015

Meeting and Exceeding Transplant Best Practices

GW Hospital was awarded the Silver Medal of Honor by the Washington Regional Transplant Community (WRTC) for its performance in 2015—2016. The award is based on successful transplants of deceased donors and the actual number of organs recovered during that time frame. The hospital had a one-year survival rate of 90 percent and met the national standard. The award also recognizes that physicians of WRTC, organ recovery organizations and personnel were not involved in a death within 120 days prior to organ donation. The hospital had the highest percentage of organ donors during the year.

GW Hospital Transplant Institute received the Silver Medal of Honor for Organ Sharing membership for kidney transplants in 2014.

In January, just over six months after it opened, the GW Transplant Institute performed its first kidney transplant. The procedure was a success—patient’s kidney, more than likely a kidney from a deceased donor, was on the transplanted kidney for more than a year. The patient had previously received two transplants in 2013 and 2014, including living donor procedures.

4th Annual GW Hospital Trauma Survivors’ Day

On November 13, 2015, survivors reintroduced to GW Hospital share their stories of survival and reunite with the teams that saved their lives from the hospital. The event brought to light our partners from the Arlington County Fire Department, DC Fire and EMS, and the Arlington County Police Department.

Recognizing Veterans at GW Hospital

The GW Veteran’s Day Campaign, “Defending Freedom, Delivering Medicine,” honored the city’s deployed military personnel that work at GW Hospital. These veterans are part of a variety of units, including the Army, Marines, Navy, Air Force and Coast Guard. The campaign included an employee and physician outreach, as well as a celebration of Veterans Day in the fall.

DC’s First Legacy Tree

In September 2015, GW Hospital and WRTC received a “Legacy of Heroes” dedication ceremony honoring deployed military personnel who passed away in the hospital. Donor families had the opportunity to place their loved one’s name onto a “Legacy of Heroes” tree. The ceremony resulted in the GW Hospital Intensive Care Unit (ICU).
GW Hospital is dedicated to making a difference in the communities we serve in many ways. From training the medical professionals of tomorrow and the hours given by volunteers, to our commitment to patient safety and helping the under- and uninsured, the hospital's reach is long. Each year — 2015 being no exception — the hospital also finds charitable ways to give back to the community, and adopts sustainability initiatives to help safeguard the earth and its resources.

**Education**

GW Hospital’s programs provide continuing education for healthcare professionals and students in the community. This includes our affiliation with The George Washington University, which houses The School of Medicine and Health Sciences (SMHS) and The School of Public Health. The SMHS, adjacent to the hospital, is the 11th oldest medical center in the country and the first in the nation’s capital.

In addition, GW Hospital partners with area universities and colleges to provide clinical rotations for nursing and therapy students and other healthcare professionals. Tuition reimbursement is provided by the hospital for job-related and job-readiness courses at local colleges, universities and The George Washington University.

In 2015, the Medical School boasted more than 3,200 health sciences students. The hospital also had 711 MD program students and 70 fellows and 446 house staff rotating in 2015. The faculty members. GW Hospital had 376 residents, in addition, GW School of Medicine and Health Sciences (SMHS) and The School of Public Health. The SMHS, adjacent to the hospital, is the 11th oldest medical center in the country and the first in the nation’s capital.

GW Hospital is proud to offer free community health and wellness classes and services. The hospital also donated generously in 2015 to the following charitable, educational and nonprofit organizations:

- **American Lung Association**
- **Brem Foundation to Defeat Breast Cancer**
- **Community Wellness Collective**
- **DC Birth and Babies Fair**
- **DC Hospital Association**
- **The Ferguson Foundation, Inc.**
- **Foggy Bottom West End Village**
- **Food & Friends**
- **GW Mammovan**
- **LUNGevity Foundation**
- **National Kidney Foundation**
- **UnitedHealthcare Children's Foundation**
- **Unity Health Care**
- **Washington Kastles Tennis**

GW Hospital supports the idea of medical homes as a safety net of primary care services and healthcare screenings for our neighbors who lack adequate health insurance and access to healthcare.

In addition, the GW School of Medicine and Health Sciences works cooperatively with community clinics throughout the city, enabling medical students, health sciences students and residents to assist with primary care services. Such efforts aim to embrace the challenge of eliminating health disparities, and transforming healthcare to enrich and improve the lives of those we serve.

The hospital provides a variety of community health initiatives and health screenings to area businesses, community events, churches and other larger group gatherings.

GW Hospital has partnered with the National Minority Organ and Tissue Transplant Education Program (MOTTEP) in an effort to reduce the rate and number of ethnic minority Americans needing organ and tissue transplants. Nearly 80% of those waiting for a kidney transplant in DC are ethnic minorities.

In late March, Dr. Keith Melancon, Chief of the GW Transplant Institute, was featured as the medical expert of the Washington Regional Transplant Community (WRTC) and Major League Soccer Team, DC United’s “Forever United” Organ Donor Campaign to increase the number of living donors in the DC area.

GW Hospital provided more than 250 free stroke screenings at the American Academy of Neurology’s Brain Health Fair in DC in April. We offered blood pressure checks, stroke risk factor identification and education information.

On May 16, 2015, GW Hospital participated in the National Kidney Foundation’s 2015 National Capital Area Walk. GW Hospital Chief Executive Officer (CEO) and Managing Director Barry Wolfman served as the team’s walk Chairman. The GW Hospital team walked together and raised nearly $20,000.

The DC Hospital Association (DCHA) awarded the GW Hospital Case Management Department with the Haynes Rice Community Service Award for its meritorious service in improving the health of communities served by DCHA. The Department was recognized for establishing the “Guardianship Task Force,” which helps assist patients who lack the capacity to speak and advocate for themselves in significant decision-making circumstances.

On November 5, GW Hospital; The George Washington University School of Medicine and Health Sciences; and The GW Medical Faculty Associates launched a new effort to reduce kidney disease in the DC area. The Ron & Joy Paul Kidney Center at GW was established to educate the community and patients about kidney disease and treatments options, including paired kidney exchange. Ron Paul, CEO of EagleBank in Bethesda, Maryland — a two-time kidney recipient — and his wife, Joy, donated $2.5 million to the effort.

GW Hospital and its staff truly made December 2015 a month of giving. The #GWGivesBack Campaign helped those in need in the DC area and at the hospital. Donations of clothing, coats, meals, groceries, blankets and more benefited Councilwoman Yvette Alexander’s Coat Drive, Miriam’s Kitchen and Food & Friends. Staff working at the hospital the night of the GW Hospital Holiday Party were treated to meals and gifts.
Community Impact Summary of GW Hospital

Commitment to Quality Care and Patient Safety

GW Hospital is regularly recognized for our commitment to quality and safety, exceptional advanced care and leading outcomes. Physicians, nurses and staff focus on continually improving patient safety and on many quality improvement initiatives. We achieve a high level of performance through teamwork and a culture of continuous improvement.

GW Hospital now has two high-tech ultraviolet machines called R-D Rapid Disinfector UVC Light Systems. These systems enhance patient safety by destroying deadly pathogens, such as Clostridium difficile (C. diff), that can cause healthcare associated infections (HAI). The system is the fastest, safest and most effective method for the advanced cleaning of healthcare facilities. The hospital participates in one or more of these national quality and patient safety initiatives:

- **Centers for Medicare and Medicaid Services (CMS)**
  - Inpatient Quality Reporting Program (IQR)
  - Inpatient Psychiatric Facility Quality Reporting (IPFQR)
  - Hospital Outpatient Quality Reporting Program (HOQRP)
- **The Joint Commission**
  - National Patient Safety Goals
  - Comprehensive Stroke Center
- **National Databases & Registries**
  - American College of Surgery Trauma Quality Improvement Program
  - Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
  - American College of Surgery National Surgery Quality Improvement Program
  - Society for Thoracic Surgery National Database (Cardiothoracic Surgery, Transcatheter Aortic Valve Replacement [TAVR])
  - National Cardiovascular Data Registry
  - United Network for Organ Sharing (UNOS) for kidney transplants
  - Health & Human Services Organ Donation Breakthrough Collaborative

Uninsured/Underinsured Patients

GW Hospital is committed to helping uninsured patients qualify for local and state health benefit programs. We offer on-site benefit education and Medicaid enrollment assistance.

Under District of Columbia law, GW Hospital must make its services available to all people in the community. GW Hospital is not allowed to discriminate against a person because of race, color, religion, national origin, sex, age, marital status, personal appearance, sexual orientation, gender identity or expression, family responsibilities, matriculation, political affiliation, physical handicap, source of income, or place of residence or business, or because a person is covered by a program such as Medicare or Medicaid.

GW Hospital is also required to provide a reasonable volume of services without charge or at a reduced charge to persons unable to pay. We advise patients who are eligible to receive services without charge or at a reduced charge to contact the Admissions Department or the Business Office. Patients who believe they have been denied services or consideration for treatment without charge, or at a reduced charge without good reason, are instructed to contact hospital administration and call the District of Columbia State Health Planning and Development Agency.

Sustainability

GW Hospital is committed to sustainability initiatives for healthier food, leaner energy, less waste, safer chemicals and smarter purchasing. The hospital has partnered with The George Washington University and American University to create a renewable energy project — the Capital Partners Solar Project — through North Carolina-based Duke Energy® Renewables. Part of the largest solar PV power project east of the Mississippi, solar power is planned to fuel more than a third of GW Hospital’s electricity needs.

The Fairfax County Chamber of Commerce announced in April 2015 that the GW energy partnership, Capital Partners Solar Project, was selected as a finalist for “Tech Innovator of the Year” in the Greater Washington Innovation Awards in April.

Volunteering

In 2015, more than 100 volunteers dedicated 6,288 hours of patient and family support. As a valued part of the patient experience department, our hospital volunteers provide non-medical comfort and care to patients and families throughout GW Hospital. This includes volunteers who provide pet and reiki therapy.

The GW Hospital Women’s Board has been dedicated to providing philanthropic support to the hospital and community since 1898. The organization provides scholarship funds to qualified nursing, public health and medical school students. The Board hosts annual fundraising events, which in 2015 included the 14th Annual Charity Golf Tournament (approximately 120 golfers attended in 2015) and the Lights for Life event, which raised nearly $4,000.

In 2015, the Board donated $10,000 to the GWUH Women’s Center to purchase diaper bags to support all patients, especially the underserved. It also gave $3,000 to the Neonatal Intensive Care Unit (NICU) Parent Support Group Arts and Crafts Program and the NICU Parent Support Group Reading Program.

The Women’s Board has made generous donations to various GW Hospital Departments, the American Heart Association® Annual Heart Walk, the GW Himmelfarb Health Sciences Library’s Bloedorn Technology and Women’s Board Teaching Center, Girls on the Run® and other organizations.

The organization’s NICU Blanket Program has sewn approximately 700 specialized blanket sets for perinatal and premature infants. The Women’s Board also distributed more than 100 gifts to patients during the holiday season, and conducts monthly art therapy sessions with cancer and rehabilitation patients.

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Washington, DC 20037
202-715-4000

2. The GW Medical Faculty Associates, Inc.
Ambulatory Care Center
22nd and I Streets, NW
Washington, DC 20037
202-741-3000

The GW Hospital Radiation Oncology Center
2150 Pennsylvania Ave., NW
DC Level
Washington, DC 20037
202-715-5097

The GW Hospital X-ray Suite
2150 Pennsylvania Ave.,
DC Level
202-715-5191

3. The GW Hospital Sleep Center
2021 K Street, NW
Washington, DC 20036
202-741-3430

4. The GW Hospital Spine and Pain Center
2131 K Street, NW
Washington, DC 20037
202-715-5655

The GW Hospital Outpatient Rehabilitation Center
2131 K. Street, NW
Washington, DC 20037
202-715-5655

5. The GW Hospital Transplant Institute
2131 K Street, NW,
Suite 700
Washington, DC 20037
202-715-4225

The GW Hospital Cardiac Surgery Center
2131 K Street, NW,
Suite 700
Washington, DC 20037
202-715-5700

6. The GW Hospital Comprehensive Breast Center
2300 M Street, NW
Washington, DC 20037
202-741-3270

7. The GW Hospital Imaging Center
2121 K Street, NW
Suite 100
Washington, DC 20037
202-715-4320

8. The GW Hospital Imaging Center at 19th Street
1145 19th Street, NW
Washington, DC 20036
202-715-4304

THE GEORGE WASHINGTON UNIVERSITY HOSPITAL
900 23rd Street, NW • Washington, DC 20037
202-715-4000 • www.gwhospital.com
(Next to the Foggy Bottom Metro Station)

www.facebook.com/gwuhospital

Physicians are independent practitioners who are not employees or agents of The George Washington University Hospital.
The hospital shall not be liable for actions or treatments provided by physicians. 151600 1/17