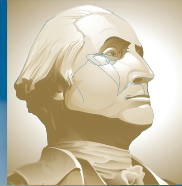


High Quality Healthcare. *Advanced Medical Technology*. World-Class Service.



THE GEORGE WASHINGTON UNIVERSITY HOSPITAL

DEFINING MEDICINE



2017 Community Profile

GEORGE WASHINGTON UNIVERSITY HOSPITAL

From the CEO



The George Washington University Hospital is Defining Medicine in all levels of care every day. As a major academic medical center, GW Hospital defines medicine by refining surgical techniques, launching new clinical trials and solving complex medical cases — all while training the next generation of healthcare professionals. We continuously strive to leverage the benefits of academic medicine for the well-being of all.

What does this mean for you as a patient, employee or DC area resident?

It means you can trust GW Hospital to have the resources and clinical expertise necessary to provide you with advanced, specialized and complex care, as well as care for more simple illnesses or injuries. In addition, Defining Medicine is about more than providing the highest-quality medical care possible. It's offering free health screenings in the community, implementing new procedures and technology, and providing operational excellence.

As part of my commitment to be best in class, I am dedicated to making GW Hospital both an employer of choice and a provider of choice. Here you will see how we are achieving that.

I am honored to be leading an organization where every day we make significant strides and advances in care. As we continue to provide the highest-quality care possible for the DC area, I'd like to share with you how GW Hospital defines medicine.

A handwritten signature in black ink, appearing to read 'KRusso'.

Kimberly Russo

Chief Executive Officer/Managing Director
The George Washington University Hospital

GW Hospital *Defining Medicine.*



The mission of The George Washington University Hospital is to provide the highest quality healthcare, advanced technology and world class service to our patients in an academic medical center dedicated to education and research.

GW Hospital's commitment to "Defining Medicine" takes many forms — from the skill and knowledge of the healthcare professionals currently at the hospital to the training of the healthcare professionals of tomorrow.

The hospital is proud to be an academic medical center where everyday practice and medical breakthroughs meet. Patients receive specialized, complex care thanks to clinical expertise that spans a range of specialty services. (See the inside back cover of this brochure for a complete list.) As new procedures and techniques result from advanced research, the hospital contributes to the future of medicine.

GW Hospital is dedicated to providing patients with a safe experience and the best possible results. Physicians take a multidisciplinary approach to collaborate on treatment plans and recommendations.

Primary care and specialty outpatient care is provided through The GW Medical Faculty Associates, a practice group of more than 750 physicians, covering 51 specialty and subspecialty areas.

Hospital History

A century-long tradition of providing medical care in a comfortable and convenient environment means peace of mind for the thousands of patients who are cared for at GW Hospital. Located just minutes from Washington, DC tourist sites and the government headquarters, the hospital serves a diverse group of patients — from local residents to our nation's leaders.

Since 1997, GW Hospital has been jointly owned by a partnership between the George Washington University and a subsidiary of Universal Health Services, Inc. (UHS), a King of Prussia-based company that is one of the nation's largest hospital companies. Under the terms of the partnership, The District Hospital Partners, LP, UHS holds an 80 percent interest and the University holds a 20 percent interest.

GW Hospital is accredited by The Joint Commission and licensed by the District of Columbia Regulatory Affairs Department.



GW Hospital

455,000 Square feet
385 Beds
23 Operating Suites
1 Hybrid OR
Level III NICU
800+ Nursing Staff

GW Boosts *Local Economy*

GW Hospital is proud to contribute to the health of the community and boost the local economy. Our numbers tell our story – we are a leader in medical care serving a large portion of the metropolitan population and performing significant numbers of newer and highly sophisticated procedures. And as an esteemed employer, GW Hospital offers a wide range of rewarding career opportunities.

Patient Medical Care

Admissions:	19,937
Bed Count:	385
Births:	3,395
Emergency Visits:	74,680
Outpatient Visits:	125,995
Total Surgeries:	25,892
Inpatient Surgeries:	8,395
Outpatient Surgeries:	17,497

Specific Procedures:

Robotic Surgeries:	533
Open-Heart Surgeries:	292
Spinal Surgeries:	630
Total Joint Replacements:	395
Kidney Transplants:	55
Deep Brain Stimulation (Parkinson's):.....	5
Vagal Nerve Stimulation (Epilepsy):	7
Cochlear Implant:	11
Extracorporeal Membrane Oxygenation (ECMO):	29
TAVR:	30



The Hospital Family

Total Employees:	2,300+
Total Physicians:	875
Total Active Volunteers:	200+
Total Military Veterans on Staff:	72**



Financial Impact

Salaries and benefits:	\$199.1 million
Capital Investment:	\$17.1 million
Uncompensated Care:.....	\$57.4 million
Local/State Taxes Paid:.....	\$10.9 million

**Based on self-reported data



Comprehensive Healthcare Services*

Ambulatory Surgery Center
Anesthesiology
Bariatric Surgery Center
Cardiac Surgery
Cardiology
Colon and Rectal Surgery
Critical Care Medicine
Dermatology
Emergency Medicine
Endocrinology
Fibroid and Menstrual Disorders Center
Gastroenterology
General Surgery

Geriatrics
Gynecology
Hematology
Hyperbaric Medicine
Infectious Disease
Internal Medicine
Interventional Radiology
Neonatology
Nephrology
Neurology
Neurosurgery
Nuclear Medicine
Obstetrics
Oncology

Ophthalmology
Orthopaedics
Otolaryngology
Pathology
Pelvic Floor Center
Plastic Surgery
Podiatry
Psychiatry
Pulmonology
Radiation Oncology
Radiology
Rehabilitation Services
(*inpatient and outpatient*)
Renal Diseases

Rheumatology
Robotic Surgery
Spine and Pain Center
Thoracic Surgery
Total Joint Replacement Center
Transplant Institute
Urology
Women's Services
Wound Care Center

**Subject to change.*

GW Hospital Midwifery Services

GW Hospital surpassed its 3,000th midwifery birth in 2016. The Midwifery Department also manages births for the obstetrics team as part of the Collaborative Care Team.

GW Hospital Rehabilitation Services

GW Rehabilitation Services are accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) for medical rehabilitation and stroke rehabilitation services. Both the Acute Rehabilitation Unit and the Outpatient Rehabilitation Center offer individualized programs, and physical, occupational and speech therapy. The 16-bed, fully private inpatient unit is designed for patients whose function is limited by an illness and/or injury.

GW Hospital is proud to support student athletes as the official provider of sports medicine and rehabilitative services at The George Washington University.

The GW Hospital Cardiovascular Center

The Cardiovascular Center provides a comprehensive program for patients with heart disease, high blood pressure, stroke, diabetes, high cholesterol and vascular disease. This includes a rapid treatment program for acute heart attack patients.

The GW Neurosciences Institute

One of the world's premier neurological centers, the team of internationally recognized experts treats patients for a wide range of neurological problems. GW Hospital was 97th in the country to achieve designation as a Comprehensive Stroke Center by The Joint Commission. The hospital holds the National Association of Epilepsy Center's (NAEC) highest distinction as a Level 4 Epilepsy Center.

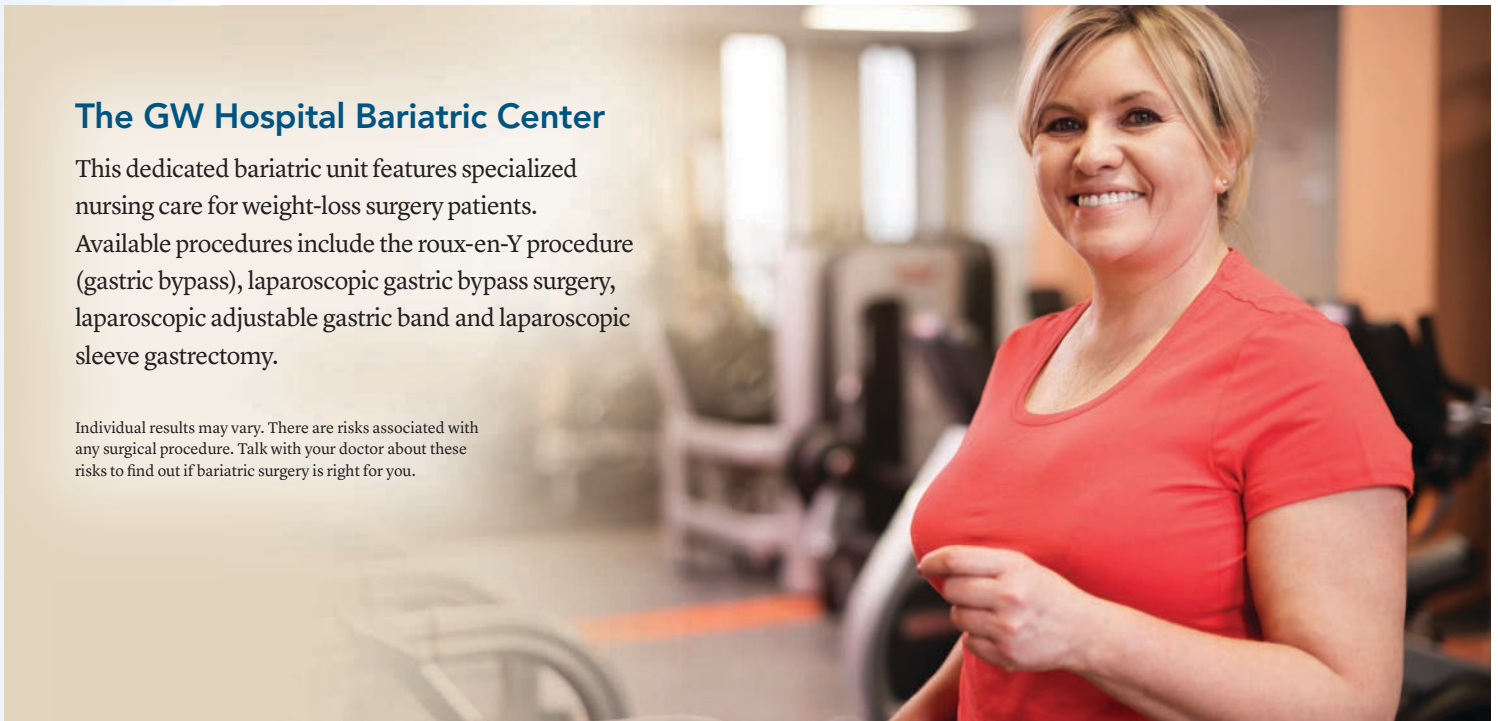
The GW Hospital Spine and Pain Center

Orthopaedic surgeons, neurosurgeons, and pain and rehabilitation specialists offer conservative and advanced minimally invasive treatment options. The newly renovated Spine and Pain Center can help get patients back to an active life — without the threat of pain.

The GW Hospital Bariatric Center

This dedicated bariatric unit features specialized nursing care for weight-loss surgery patients. Available procedures include the roux-en-Y procedure (gastric bypass), laparoscopic gastric bypass surgery, laparoscopic adjustable gastric band and laparoscopic sleeve gastrectomy.

Individual results may vary. There are risks associated with any surgical procedure. Talk with your doctor about these risks to find out if bariatric surgery is right for you.



Specialty Services

The GW Hospital Women's Center

The Women's Center treats women in each phase of life with an emphasis on cardiovascular care, childbirth, breast care, gynecology and menopause. We provide a comforting environment, as well as childbirth and parenting classes, labor and delivery suites, and midwifery services. Preregistration for childbirth is available.

In addition, GW Hospital is home to a Level III neonatal intensive care unit (NICU). The Women's Center also features the GW Hospital Pelvic Floor Center and the GW Hospital Fibroid and Menstrual Disorder Center.

The GW Hospital Wound Healing and Limb Preservation Center

The Center treats chronic, complex wounds using advanced medical technology and wound-healing techniques. The limb team uses aggressive medical therapies to treat chronic diseases and related complications in a patient's limb.

The GW Transplant Institute

Home to a comprehensive kidney transplant program featuring advanced surgical options, including living kidney donations and living donor paired kidney exchanges. Established to provide access to underserved patients in the DC area, the Institute partners with the National Minority Organ Tissue Transplant Education Program (MOTTEP®) and the Ron and Joy Paul Kidney Center. GW Hospital is a member of the United Network for Organ Sharing (UNOS) for kidney transplants.

The GW Hospital Center for Trauma and Critical Care

A Level I Trauma Center, GW Hospital is one of the primary receiving centers for emergencies in downtown DC. Trauma surgeons, emergency medicine physicians, trauma-trained nurses, anesthesiologists and operating room personnel are available 24 hours a day, seven days a week. The hospital is equipped to handle the most severely injured and critically ill patients, meeting the highest standards for trauma care, education and research. Additionally, the award for "Nurse with Outstanding Contributions to EMS" was given to trauma team nurses Lois Collins and Katie Arnold by the Northern Virginia EMS Council.

The GW Cancer Center

The GW Cancer Center formally opened in December 2015 - a collaborative program between the hospital, the GW University School of Medicine and Health Sciences, and The GW Medical Faculty Associates.

GW Cancer Center provides advanced clinical services for the prompt detection, diagnosis and treatment of all types of cancer. Physicians at the Center are known worldwide for their expertise in treating many cancers, including bladder, breast, cervical, lung, ovarian, prostate, skin, thyroid, and head and neck cancers. GW cancer services include the GW Radiation Oncology Center and the GW Comprehensive Breast Center.



The GW Hospital Minimally Invasive Surgery Center



GW Hospital offers minimally invasive surgical procedures for the hip, knee and spine (orthopaedic), as well as for heartburn, cancer, obesity, urology and cardiac surgery. Surgeons use advanced technology and minimally invasive and robotic techniques that often result in less scarring, less pain and shorter hospital stays for patients.

GW Hospital was the first in DC to offer the da Vinci[®] Surgical System robot and the first to use the da Vinci[®] robot for prostatectomies.

Individual results may vary. There are risks associated with any surgical procedure. Talk with your doctor about these risks to find out if minimally invasive or robotic surgery is right for you.

GW Hospital Specialty Programs

Direct Doctors Plus[®]

Whether patients need to find a primary care physician or a specialist, Direct Doctors Plus provides free physician referrals. Patients can also get information about GW Hospital services, facilities, events and more. A call to 1-888-4GW-DOCS or a visit to the GW Hospital website is all it takes.

The GW Hospital Senior Advantage Program

Adults age 65 and older can join this program for free and discounted services to enhance health and well-being. Members receive free hearing screenings, information on special senior events, VIP hospital accommodations and more. Membership costs a one-time fee of \$10 per individual or \$15 for couples and partners. GW Hospital is proud to provide benefits through our Senior Advantage Program to nearly 10,000 seniors in the DC area.

The GW Hospital International Patient Program

This boutique concierge program offers personalized healthcare services for diplomats, international patients, and U.S. and non-U.S. citizens. Our goal is to serve the international community by providing patients with high-quality, advanced healthcare services. The program can assist with medical cost estimates, interpretation services, and inpatient and outpatient appointment scheduling. The program cared for more than 3,500 patients in 2016 and coordinated approximately 7,700 appointments.



Recognition:

Accreditations and Awards

GW Hospital & Its Leadership

- Accredited by The Joint Commission, the leading accreditor of healthcare organizations in the United States.
- GW Hospital had more than 200 of *Washingtonian Magazine's* 2016 Top Docs on its active medical staff.
- CEO Kimberly Russo Named Washington Business Journal 2016 "Playmaker" This honor recognizes Russo as a notable business leader who has made an impact on the Washington area in 2016.
- Jehan El-Bayoumi, MD, of the GW Department of Internal Medicine was recognized with the 2015 Matthew F. McNulty, Jr. Award from the Healthcare Council of the National Capital Area.
- Re-accredited by the College of American Pathologists for two years.
- The GW Transplant Institute is the recipient of the Haynes Rice Community Service Award by the DC Hospital Association (DCHA) *for demonstrating leadership to solve problems and overcome barriers to cooperative action.*

The GW Transplant Institute partners with both the Minority Organ and Tissue Transplant Education Program (MOTTEP) and the Ron and Joy Paul Kidney Center to bring awareness to kidney disease, provide screenings and offer easier access to organ donation and transplant services. As a result of these efforts, more than 133,000 individuals have been reached via face-to-face interactions. In addition, almost 70 kidney transplants have taken place to date. The GW Transplant Institute is proudly saving and changing lives for those in the DC area.

- Voted "Runner Up" as Best Hospital by Readers' Choice in *Washingtonian Magazine*.



Recognition: Accreditations and Awards

Bariatric/Weight-Loss Surgery Center

- The GW Hospital Bariatric Center is designated as a Comprehensive Center by the Metabolic and Bariatric Surgery Accreditation Quality Improvement Program (MBSAQIP). This means that the hospital meets high standards for patient safety and quality of care.



- In 2014, the Center received re-accreditation for three years by American Society for Metabolic and Bariatric Surgery (ASMBS), the largest organization for bariatric surgeons in the world.

Cancer Care

- The GW Hospital Cancer Center holds Accreditation with Commendation from the American College of Surgeons.



AMERICAN COLLEGE OF SURGEONS
*Inspiring Quality:
Highest Standards, Better Outcomes*

- The Center received a three-year Commission on Cancer (CoC) Accreditation with Commendation. (2013)



Comprehensive Breast Center

- The GW Hospital Comprehensive Breast Center is fully accredited by the National Accreditation Program for Breast Centers (NAPBC).



**NATIONAL ACCREDITATION PROGRAM
FOR BREAST CENTERS
ACCREDITED BREAST CENTER**

- The Center is also designated a Center of Excellence by the American College of Radiology for stereotactic breast biopsy, breast ultrasound and ultrasound-guided breast biopsy.



Stroke Center

- GW Hospital has been designated a Comprehensive Stroke Center — providing the highest level of stroke care available — by The Joint Commission and American Heart Association®/American Stroke Association®.



**American Heart Association
American Stroke Association
CERTIFICATION**

Meets standards for
Comprehensive Stroke Center

- GW Hospital achieved 2017 Get With The Guidelines® - Stroke Gold Plus Quality Achievement Award with Target: StrokeSM Honor Roll Elite from the American Heart Association/ American Stroke Association.



Rare Cancers

- The GW Hospital Cancer Center earned the CareFirst BlueCross BlueShield Blue Distinction® Center for Complex and Rare Cancers® in 2015. The distinction focuses on 13 specific cancers and was developed in collaboration with the National Comprehensive Cancer Network (NCCN).



Neurology

- GW Hospital has been recognized as a “Level 4 Epilepsy Center” by The National Association of Epilepsy Centers (NAEC). Level 4 is the highest distinction awarded by the NAEC. (2014)

Rehabilitation

- In 2014, GW Hospital Rehabilitation Services received accreditation by the Commission on Accreditation of Rehabilitation Facilities (CARF).



Surgery

- Surgeons use advanced technology and minimally invasive and robotic techniques that often result in less scarring, less pain and shorter hospital stays for patients. GW Hospital was the first in DC to offer the da Vinci® Surgical System robot.

Individual results may vary. There are risks associated with any surgical procedure. Talk with your doctor about these risks to find out if robotic surgery is right for you.

Transplant Institute

- GW Hospital received Platinum Status from the Washington Regional Transplant Community in 2016 for its commitment to supporting organ donation.
- GW Hospital was awarded the Silver Medal of Honor by the Washington Regional Transplant Community (WRTC).
- The GW Hospital Transplant Institute received the United Network for Organ Sharing membership for kidney transplants in 2014.



Trauma and Critical Care

- GW Hospital has been verified as a Level 1 Trauma Center by the American College of Surgeons (ACS) for its expertise in providing high quality trauma care. This means that GW Hospital is equipped to handle the most critically injured patients, and has met the highest standards for trauma care, education and research. (2016)

GW Hospital 2016 Milestones

Advancing Technology

GW Hospital is proud to be at the forefront of where everyday practice and medical breakthroughs meet. Patients receive specialized and complex care thanks to clinical expertise that spans a range of specialty services.

Advancements in technology at GW in 2016 include robotic-assisted surgery that is minimally invasive and may offer patients less pain and shorter recovery times.

New, portable, advanced X-ray machines were also added, offering direct digital capabilities to allow physicians to read images within seconds for prompt diagnosis and treatment, which can be especially helpful for trauma and stroke patients.

Technology for Patient Experience, Safety & Privacy

Implementation of patient check-in kiosks to improve patient experience

Implementation of TigerText on larger hospital-wide scale to improve secure communication

AvaSys Telesitter System implementation to improve patient safety

Facility Growth and Renovations

Renovated and Expanded Starbucks

Renovated GW Spine and Pain Center

New GW Imaging Center at 19th Street

Officially opened the GW Cancer Center



Committed to Our Employees

At GW Hospital, we believe our employees are the heart of this organization. We recognize that we cannot provide the highest quality, compassionate care to our patients and community without having a dedicated, talented and engaged workforce. That is why we are committed to supporting them in career advancement and growth. We are constantly proud of the achievements of our employees and providers.



Advancement within GW Hospital

We are committed to retaining the highest quality staff and providing a work environment that fits their skills and interests. That is why we work with employees to transfer them to positions within the company, whether it be another department that they would like to develop in or promotions within their current area. In 2016, we promoted or internally transferred almost 250 of our employees to another position within the hospital.

Employee Wellness

GW Hospital initiated StairWELL to a Healthy Hospital, a program that encourages employees to take the stairs while at work.

Employee Recognition

The DAISY award recognizes extraordinary nurses and the Sunshine award recognizes outstanding caregivers in other roles. In 2016, we recognized our employees through both programs:

- **215 DAISY nominations**
- **11 DAISY winners**
- **42 Sunshine nominations**
- **10 Sunshine winners**



Education and Training

GW Hospital's programs provide continuing education for healthcare professionals and students in the community. This includes our affiliation with The George Washington University, which houses The School of Medicine and Health Sciences (SMHS) and The School of Public Health. The SMHS, adjacent to the hospital, is the 11th oldest medical center in the country and the first in the nation's capital.

In addition, GW Hospital partners with area universities and colleges to provide clinical rotations for nursing and therapy students and other healthcare professionals. Tuition reimbursement is provided by the hospital for job-related and job-readiness courses at local colleges, universities and The George Washington University.

In 2016, the Medical School boasted more than 3,300 faculty members. GW Hospital had 372 residents, 72 fellows and 446 house staff rotating in 2015. In July 2016, GW welcomed 108 new residents. The hospital also had 725 MD program students and about 1,500 health sciences students.

Clinical Nurse Advancement Program

This is a program to recognize registered nurses who attain, maintain and utilize various knowledge, skills and competencies. It is designed to foster self-growth in leadership; promote empowerment and autonomy; reward quality patient care; enhance professional growth and development; and support evidenced-based practice standards. This plan provides an environment to positively impact patient outcomes and the promotion of high standards of patient care. In 2016, 20 nurses entered the program.

Nursing Scholars Program

We are pleased to introduce the GW Hospital Nursing Scholars Program. In 2016, GW Hospital began a partnership with the GWU School of Nursing (GW SON) to offer two opportunities to obtain advanced education and tuition reimbursement for nurses.

Continuing Education Benefits

In 2016, we provided almost \$190,000 in tuition benefits to employees through our continuing education assistance. Employees can choose between two continuing education benefit program options: reimbursement for tuition expenses directly related to job responsibilities or part of curriculum requirements for a degree in a job-related field at any accredited university or for tuition support to The George Washington University.



Dedicated to Our Community

GW Hospital is dedicated to making a difference in the communities we serve in many ways.

The hospital donated generously in 2016 to the following charitable, educational and nonprofit organizations:

Avon 39 The Walk To End Breast Cancer	Miriam's Kitchen
DC Central Kitchen	National Capital Poison Center
DC Hospital Association	National Kidney Foundation™
DC Medical Society	NBC4 Health and Fitness Expo
Eagle Bank Breast Cancer Golf Tournament	Unity Health Care
The Ferguson Foundation, Inc.	Washington Area Bicycle Association
Foggy Bottom West End Village	Washington Kastles Tennis
Food & Friends	Washington Regional Alcohol Program
GW Mammovan	Washington Regional Transplant Community
LUNGeVity Foundation	Women in Healthcare
Martha's Table	
Minority Organ Tissue Transplant Education Program	

In addition, the GW School of Medicine and Health Sciences works cooperatively with community clinics throughout the city, enabling medical students, health sciences students and residents to assist with primary care services. Such efforts aim to embrace the challenge of eliminating health disparities, and transforming healthcare to enrich and improve the lives of those we serve.

The hospital provides a variety of community health initiatives and health screenings to area businesses, community events, churches and other larger group gatherings.

The Fight Against Kidney Disease

GW Hospital has participated in more than 100 community events related to kidney disease with 50 organizations, reaching more than 143,000 individuals and identifying hundreds with high blood pressure.

GW Hospital has partnered with the National Minority Organ and Tissue Transplant Education Program (MOTTEP®) in an effort to reduce the rate and number of ethnic minority Americans needing organ and tissue transplants.

In 2016, GW Hospital participated in the National Kidney Foundation™ 2016 National Capital Area Walk with almost 75 members, raising nearly \$10,000, more than any other team in the walk.

GW Hospital and The GW Ron and Joy Paul Kidney Center held a public awareness campaign on kidney disease directing individuals to sign up for a screening.

Stroke and Trauma Outreach

GW Hospital provided more than 600 blood pressure screenings at NBC4's Annual Health Expo in January 2016. In May 2016, the hospital provided more than 200 stroke screenings as well as injury prevention information at its Annual Stroke and Trauma Awareness Day. The stroke screenings accompanied a city-wide campaign to bring awareness to stroke symptoms.

GW was selected as the lead hospital in Vision Zero "for Safer People and Safer Streets." The hospital is working with local law enforcement agencies to streamline access to "Impaired Operator Blood Collection" to help police reduce impaired driving.

Cancer Screenings

The Mobile Mammography Program began in 1996 with the goal to make early detection of breast cancer readily available to the women of the Washington metropolitan area, regardless of their ability to pay. Free prostate cancer screening also is offered to men between the ages of 40 and 70 without a history of prostate cancer.

Employee Driven Efforts

GW Hospital and its staff truly made December 2016 a month of giving. The #GWGivesBack Campaign helped those in need in the DC area and at the hospital. Donations of clothing, coats, meals, groceries, blankets and more benefited Miriam's Kitchen and Food & Friends.



Commitment to Quality Care and Patient Safety

GW Hospital is regularly recognized for our commitment to quality and safety, exceptional advanced care and leading outcomes. We achieve a high level of performance through teamwork and a culture of continuous improvement.

GW Hospital now has two high-tech ultraviolet machines called R-D Rapid Disinfectors UVC Light Systems. These systems enhance patient safety by destroying deadly pathogens, such as Clostridium difficile (C. diff), that can cause healthcare associated infections (HAI). The system is the fastest, safest and most effective method for the advanced cleaning of healthcare facilities.

The hospital participates in one or more of these national quality and patient safety initiatives:

Centers for Medicare and Medicaid Services (CMS)

Inpatient Quality Reporting Program (IQR)
Inpatient Psychiatric Facility Quality Reporting (IPFQR)
Hospital Outpatient Quality Reporting Program (HOQRP)

The Joint Commission

National Patient Safety Goals
Comprehensive Stroke Center

National Databases & Registries

American College of Surgery Trauma Quality Improvement Program
Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program
American College of Surgery National Surgery Quality Improvement Program
Society for Thoracic Surgery National Database (Cardiothoracic Surgery, Transcatheter Aortic Valve Replacement [TAVR])
National Cardiovascular Data Registry
United Network for Organ Sharing (UNOS) for kidney transplants
Health & Human Services Organ Donation
Breakthrough Collaborative

Uninsured/Underinsured Patients

GW Hospital is committed to helping uninsured patients qualify for local and state health benefit programs. We offer on-site benefit education and Medicaid enrollment assistance.

Under District of Columbia law, GW Hospital must make its services available to all people in the community. GW Hospital is not allowed to discriminate against a person because of race, color, religion, national origin, sex, age, marital status, personal appearance, sexual orientation, gender identity or expression, family responsibilities, matriculation, political affiliation, physical handicap, source of income, or place of residence or business, or because a person is covered by a program such as Medicare or Medicaid.

GW Hospital is also required to provide a reasonable volume of services without charge or at a reduced charge to persons unable to pay. We advise patients who are eligible to receive services without charge or at a reduced charge to contact the Admissions Department or the Business Office. Patients who believe they have been denied services or consideration for treatment without charge, or at a reduced charge without good reason, are instructed to contact hospital administration and call the District of Columbia State Health Planning and Development Agency.



Sustainability

GW Hospital is committed to sustainability initiatives for healthier food, leaner energy, less waste, safer chemicals and smarter purchasing. The hospital has partnered with The George Washington University and American University to create a renewable energy project — the Capital Partners Solar Project — through North Carolina-based Duke Energy® Renewables. Part of the largest solar PV power project east of the Mississippi, solar power is planned to fuel more than a third of GW Hospital's electricity needs.



Volunteering

For 2016, we had approximately 65 volunteers who gave more than 12,300 hours of patient and family support. As a valued part of the patient experience department, our hospital volunteers provide non-medical comfort and care to patients and families throughout GW Hospital. This includes volunteers who provide pet and reiki therapy.

The GW Hospital Women's Board has been dedicated to providing philanthropic support to the hospital and community since 1898. The organization provides scholarship funds to qualified nursing, public health and medical school students. The Board hosts annual fundraising events, which in 2016 included the 15th annual Charity Golf Tournament and the Lights for Life.

The Board has donated \$10,000 to the GWUH Women's Center to purchase diaper bags to support all patients, especially the underserved. It also gave \$1500 to the Neonatal Intensive Care Unit (NICU) Parent Support Group Arts and Crafts Program and the NICU Parent Support Group Reading Program.

The Women's Board has made generous donations to various GW Hospital Departments, the American Heart Association® Annual Heart Walk, the GW Himmelfarb Health Sciences Library's Bloedorn Technology and Women's Board Teaching Center, Girls on the Run® and other organizations.

The organization's NICU Blanket Program has sewn approximately 700 specialized blanket sets for perinatal and premature infants. The Women's Board also distributed more than 300 gifts to patients during the holiday season.

1. The George Washington University Hospital

900 23rd Street, NW
Washington, DC 20037
202-715-4000

2. The GW Medical Faculty Associates, Inc. Ambulatory Care Center

22nd and I Streets, NW
Washington, DC 20037
202-741-3000

The GW Hospital Radiation Oncology Center

2150 Pennsylvania Ave., NW
DC Level
Washington, DC 20037
202-715-5097

The GW Hospital X-ray Suite

2150 Pennsylvania Ave.,
DC Level
202-715-5191

3. The GW Hospital Sleep Center

2021 K Street, NW
Washington, DC 20036
202-741-3430

4. The GW Hospital Spine and Pain Center

2131 K Street, NW
Washington, DC 20037
202-715-5655

The GW Hospital Outpatient Rehabilitation Center

2131 K. Street, NW
Washington, DC 20037
202-715-5655



The GW Hospital Transplant Institute

2131 K Street, NW,
Suite 700
Washington, DC 20037
202-715-4225

The GW Hospital Cardiac Surgery Center

2131 K Street, NW,
Suite 700
Washington, DC 20037
202-715-5700

5. The GW Hospital Surgery Center (Ambulatory Surgical Center)

2120 L Street, NW
Washington, DC 20037
202-715-4600

6. The GW Hospital Comprehensive Breast Center

2300 M Street, NW
Washington, DC 20037
202-741-3270

7. The GW Hospital Imaging Center

2121 K Street, NW
Suite 100
Washington, DC 20037
202-715-4320

8. The GW Hospital Imaging Center at 19th Street

1145 19th Street, NW
Washington, DC 20036
202-715-4304



THE GEORGE WASHINGTON UNIVERSITY HOSPITAL

900 23rd Street, NW • Washington, DC 20037
202-715-4000 • www.gwhospital.com

(Next to the Foggy Bottom Metro Station)



www.facebook.com/gwhospital

Physicians are independent practitioners who are not employees or agents of The George Washington University Hospital. The hospital shall not be liable for actions or treatments provided by physicians. 170975 8/17

